

NBTA AUS/NZ 15th Annual Regional Business Travel Conference

22-24 August 2010, Sofitel On Collins Melbourne

Program



Catriona Rowntree, Master of Ceremonies

NBTA AUS/NZ is proud to announce our MC and host for the Annual Regional Business Travel Conference is Channel Nine's Getaway reporter Catriona Rowntree. Catriona studied journalism after working as a researcher with Business Review Weekly, 2GB and Prime Television. Attendees can look forward to special commentary and exciting travel stories from a multi-talented media figure and polished presenter which will add to our exciting conference.

Sunday, 22 August 2010 - Meet, Greet and Network		
3:00pm—5:00pm	Promenade 1st Floor	Early Registrations Open
6:00pm—7:15pm	West Tower Suite Level 35	Cocktail Reception Hosted by Sofitel On Collins Melbourne Blair Weir Regional Director of Sales & Marketing, Sofitel Australia
7:30pm—9:30pm	Arthur Streeton Auditorium	Special Event—Back to the Future

Monday, 23 August 2010 - Information Day		
7:00am—8:45am	Promenade 1st Floor	Registrations Open
9:00am—9:30am	Arthur Streeton Auditorium	Conference Opening and Welcome Address The benefits of participating in a global organisation and the role NBTA AUS/NZ brings to the NBTA family. Chris Telfer Director, NBTA AUS/NZ and Mike McCormick Executive Director & Chief Operating Officer, NBTA
9:30am—10:15am	Arthur Streeton Auditorium	Economic Forecast —Trends on the Global Economy and How it Relates to Travel Michael Pascoe Finance and Economics Commentator
10:15am—10:45am	La Trobe Ballroom	Morning Tea and Trade Show
10:45am—11:30am	Arthur Streeton Auditorium	Consumer Affairs Awareness—Travel Tips and Traps Christopher Zinn Spokesperson, CHOICE Magazine
11:30am—12:15pm	Arthur Streeton Auditorium	Strategic Meetings Management – The Last Frontier of Managed Travel Spend Kevin Iwamoto Vice President of Enterprise Strategy, StarCite
12:15pm—1:15pm	La Trobe Ballroom	Lunch and Trade Show First draw of raffle prizes, major prize courtesy Qatar Airways

1:15pm—2:00pm	Arthur Streeton Auditorium	Travelling for Business—Travel Smart, Travel Safe Stephen Scott Assistant Secretary, Consular Policy Branch, Department of Foreign Affairs and Trade
2:00pm—2:45pm	Arthur Streeton Auditorium	How Push Has Come to Shove (and Squeeze) for Business Flyers Ben Sandilands Aviation Reporter
2:45pm—3:10pm	La Trobe Ballroom	Afternoon Tea and Trade Show
3:10pm—4:00pm	Arthur Streeton Auditorium	Revolutionising Travel Communication Gai Tyrrell Chief Executive Officer, Sabre Pacific Holdings
4:00pm - 4:20pm	Arthur Streeton Auditorium	Special Update - NBTA Education Program Monica Gardner Tony O'Connor
4:20pm—4:30pm	Arthur Streeton Auditorium	Qatar Airlines special buyer presentation Jared Lee Regional Manager Pacific Rim, Qatar Airways
4:00pm—6:30pm	Time at Leisure	Buses Depart Sofitel at 6:30pm for Melbourne Aquarium
7:00pm—11:00pm 11:15pm Buses depart for Sofitel On Collins	Melbourne Aquarium (transport provided)	Evening Reception A dinner for delegates and special guests with the presentation of the NBTA AUS/NZ 2010 Excellence Award Winner with Special Host Marty Fields

Tuesday, 24 August 2010—Training Day		
7:00am—8:30am	West Tower Suite Level 35	Buyer Only Breakfast NBTA AUS/NZ and NBTA USA Panel Session
7:00am—8:30am	Grand Ballroom	Supplier Only Breakfast including a Special Presentation Anita Tesoriero Centre for Career Development
9:00am—10:00am	Arthur Streeton Auditorium	Managing the Risks of International Travel David Lane General Manager Sales and Marketing, International SOS Dr David Cooper Medical Director, International SOS Includes NBTA & International SOS Benchmarking Survey Findings
10:00am—10:30am	Arthur Streeton Auditorium	Are All Airports the Same? Chris Woodruff Chief Executive Officer, Melbourne Airport
10:30am—11:15am	Arthur Streeton Auditorium	Are Travel Cards Risky Business / Identify Theft Ian Boyd Director Commercial Solutions, Visa AP (Australia) and Australian Federal Police
11:15am—12:00pm	Arthur Streeton Auditorium	Online Booking Tools - A Buyer and TMC Perspective Mike McCormick Executive Director & Chief Operating Officer, NBTA Simon Crunden Outsourced Client Management Andrew McGregor Queensland Government
12:00pm—1:15pm	La Trobe Ballroom	Lunch and Trade Show including Technology Sourcing Exchange Second draw of raffle prizes, major prize courtesy Qatar Airways
1:15pm—2:00pm	Arthur Streeton Auditorium	Accommodation Panel John Dickson General Manager of All Seasons Kingsgate, and Vice President of the AHA National Accommodation Division Kylie Gill Director of Sales, Toga Hospitality Blair Weir Regional Director of Sales & Marketing, Sofitel Australia David Perry CEO/General Manager, The Hotel Windsor Jonathan Wooller Managing Director, Constellation Hotels
2:00pm—2:30pm	Arthur Streeton Auditorium	Travel Confidential - Notes from the Cabin Sandra Lee Author and Journalist
2:30pm—3:00pm	Arthur Streeton Auditorium	Special Announcement and Closing Includes 2011 conference host city announcement Monica Gardner Chair, NBTA AUS/NZ and Mike McCormick