Poll Questions – Boeing 737 Max
Base: GBTA Travel Buyer Members (U.S.)
155 responses yielding an 11.9% response rate.
Poll was fielded from June 7-11, 2019.

1) How concerned are you personally about taking a commercial flight on a Boeing 737 Max? Select One
   a. Very concerned: 38%
   b. Somewhat concerned: 43%
   c. Neither concerned nor unconcerned: 7%
   d. Not very concerned: 8%
   e. Not at all concerned: 4%

2) How much concern have your employees expressed about flying on a 737 Boeing Max for business travel? Select One
   a. A lot: 19%
   b. Some: 40%
   c. Not too much: 28%
   d. None: 12%

3) What concerns you the most about your travelers flying 737 Boeing Max for business travel? Select One.
   a. Traveler safety: 59%
   b. Traveler concerns about their personal safety: 21%
   c. Costs of rebooking travelers to flights with different plane models: 3%
   d. Renegotiating contracts with airlines: 0%
   e. Liability concerns if something happens with one of our travelers should something happen when flying on a 737 Boeing Max: 11%
   f. None of the above: 5%
   g. Other, please specify: 3%

4) How likely do you think your employees will change their travel plans to avoid flying a Boeing 737 Max? Select One
   a. Very likely: 19%
   b. Somewhat likely: 48%
   c. Neither likely nor unlikely: 17%
   d. Not very likely: 13%
   e. Not at all likely: 3%
5) How confident are you the recent problems of some Boeing 737 Max have been corrected and are safe to fly? Select One
   a. Very confident: 8%
   b. Somewhat confident: 32%
   c. Neither confident nor unconfident: 30%
   d. Not very confident: 23%
   e. Not at all confident: 8%

6) Who do you think is best suited to communicate Boeing 737 Max planes are safe to fly? Check all that apply.
   a. The FAA: 72%
   b. Boeing: 23%
   c. Airlines: 28%
   d. Department of Transportation: 42%
   e. National Transportation Safety Board: 72%
   f. International Air Transport Association: 32%
   g. Third party engineers: 34%
   h. Other, please specify: 4% (2% pilots)
   i. None of the above – 1%

Demographics

7) In general, which statement best describes your organization’s travel policy?
   a. Mandated, meaning it states the policies and rules that employees are required to follow as a condition of employment or they are not reimbursed: 33%
   b. Guidelines, meaning it states guidelines that employees should observe when they travel but makes exceptions for travelers: 55%
   c. Hybrid: 12%
   d. We do not have a written travel policy: 0%

8) What was your total hotel spend in 2018 in U.S. dollars?
   a. Less than $500K: 1%
   b. $500K to less than $1 million: 2%
   c. $1 million to less than $5 million: 11%
   d. $5 million to less than $10 million: 15%
   e. $10 million to less than $20 million: 15%
   f. $20 million to less than $30 million: 14%
   g. $30 million to less than $50 million: 11%
   h. $50 million to less than $100 million: 13%
   i. $100 million to less than $500 million: 13%
   j. $500 million or more: 3%
   k. Not sure: 2%