GBTA Canada Town Hall
Wednesday, July 22 @ 2pm EST

Feature Topic:
Canadian Government Critical Covid-19 Related Updates

Connecting the people that connect the world.™
Nancy Tudorache
Regional Vice President, Canada
GBTA

Phone: 416-840-6128    E-mail: ntudorache@gbta.org
Town Hall Agenda

• GBTA Updates, Tools, Resources

• Canadian Government Critical Covid-19 Related Updates
  
  Global Affairs Canada:
  Andrea Lemelin, Deputy Director, Consular Policy
  Ginette Caza, Senior Consular Outreach Officer

  Canada Border Services Agency:
  Denis R. Vinette, Vice-President, Travellers Branch

• Question Period

Direct Questions in Zoom Chat to: GBTA Questions

For Assistance: tosullivan@gbta.org
Do you have a Question?

Please submit questions to the dedicated GBTA Questions via the chat feature on Zoom.
This GBTA Canada Town Hall was made possibly by:

SHANGRI-LA GROUP
Dave Hilfman
Executive Director
GBTA
Shangri-La Hotels & Resorts

Nancy Munzar Kelly
General Manager
Shangri-La Hotel, Toronto
Nancy.Munzarkelly@shangri-la.com
Staycation Offer
ITS YOUR TURN TO TRAVEL

Book your exclusive GBTA Canada rate for a staycation at Shangri-La Hotel, Toronto

• Shangri-La Cares
  Commitment to safety of our guests and colleagues with 5-star service

• Outstanding amenities
  Al fresco dining on Shangri-La’s patio, resort-style pool, Miraj Hammam Spa, and more.

• Our Staycation Offer
  $195 with complimentary breakfast for two, complimentary upgrade and late check-out at 4pm

Booking Instructions
Email: Reservations.slto@shangri-La.com
Phone: +1 647 788-8888
Website: Using the following LINK
GBTA Canada Town Hall

Wednesday, August 19 @ 2pm EST
Wednesday, September 16 @ 2pm EST

visit: gbta.org/Canada
Regional Direct Talk
Next Calls: July 29 & August 26
Eastern Region Group: 2pm EST / 3pm AST
Western Region Group: 2pm MST / 1pm PST

Buyer Champions
Regional direct talks are organized and led by our volunteer Buyer Champions.

Western
Monica McKill
Manager, Air & Ground Transportation
Cenovus

Brooke Davis
Manager, Global Travel and Events
Lululemon

Eastern
Elizabeth Oliveira
Corporate Travel OMERS
GBTA Canada Virtual Happy Hour

Thursday, August 6
Eastern Canada @ 5pm EST/6pm AST
Western Canada @ 5pm MST/4pm PST
GBTA Academy Webinars and Online Training

Career Development Tutorials

- High Stakes Personal Branding
  - Recommended by WINIT
  - Recording Available

- Building a Memorable Resume
  - Recommended by WINIT
  - Recording Available

- Confidence and Presence in a Virtual Interview
  - Recommended by WINIT
  - Recording Available

- Mock Interview = 1:1 With The Expert
  - Recording Available Soon

Industry Webinar Series

- **Restarting the Hospitality Industry**
  - Recording Available

- **The Travel Industry’s Road to Recovery**
  - Recording Available

- Tech Safari: Innovative Products in Unprecedented Times
  - Presented by GBTA Technology Committee
  - Recording Available Soon

- Trends in Virtual Payments
  - Presented by GBTA Payment Solutions Committee
  - Learn how to incorporate a virtual payment program into your card program strategy
  - Recording Available Soon

Personal Development Tutorials

- **Workplace Safety in a Pandemic**
  - Slowing the Spread of Coronavirus and Communicable Diseases
  - Recording Available

- **Global Supply Chain (Psy)agility**
  - Navigating the COVID-19 Crisis
  - Recording Available

- **Disruption in the Financial Sector**
  - Navigating the COVID-19 Crisis
  - Recording Available

- Advancing Your Career in This New Virtual World
  - Presented by GBTA Ladders
  - An interactive panel discussion on defining your personal value in a virtual world
  - Recording Available
GBTA Covid-19 Impact Poll Results

Semi-weekly polls track the impact of covid-19 on the business travel industry

A benchmark for the industry, GBTA's coronavirus poll receives responses from over 1,000+ companies and is widely read by media outlets, industry leaders, policymakers, trade associations, and government agencies including the Department of Commerce.

Download the results and discover key findings:

July 16, 2020
Poll Results
Key Highlights
Connecting the people that connect the world.
Canadian Travel Recovery Sentiment

Canadian Travel Buyers Said:

#1 – At what stage of travel recovery planning is your company?

38% - Haven’t Started Yet

42% - Are Just Starting

19% - Are Well Underway in Planning

2% - Have a Fully Established Plan
Canadian Travel Recovery Sentiment

Canadian Travel Buyers Said:

#2 – When do you anticipate business transient travel to begin to return for your company?

- 44% - May start in July/August
- 18% - September/October
- 21% - November/December
- 17% - Not until 2021
Canadian Travel Recovery Sentiment

Canadian Travel Buyers Said:

#3 – Are you considering revising your travel policy, temporarily or permanently as a result of Covid-19?

70% - said YES

30% - said NO

Of those who said YES, 45% said their policy revisions will include heightened health and safety protocols as requirements from their preferred suppliers.
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Feature Topic:
Canadian Government Critical Covid-19 Related Updates
Global Affairs Canada

Ginette Caza
Senior Consular Outreach Officer

Andrea Lemelin
Deputy Director, Consular Policy

Consular Services and International Travel Communications
Tools in the Context of Covid-19
HELPING CANADIANS ABROAD

Global Affairs Canada provides timely and appropriate consular services for Canadians abroad, contributing to their safety and security.
WHAT ARE CONSULAR SERVICES?

“Consular services” means the advice the Government of Canada gives to Canadians pre-travel and the assistance when abroad.
<table>
<thead>
<tr>
<th>Travel information and advice</th>
<th>Passport and other document services</th>
<th>Assistance to Canadians abroad</th>
</tr>
</thead>
</table>
| • Travel advice and advisories by destination  
  • Travel.gc.ca, Twitter and Facebook: @TravelGoC/@VoyageGdC  
  • Travel Smart app  
  • Registration of Canadians Abroad (ROCA) | • Passport applications and urgent travel documents  
  • Proof of Canadian citizenship  
  • Notarial Services | • Arrests and detentions  
  • Wellbeing and whereabouts  
  • Medical assistance, medical evacuation  
  • Child abductions, custody disputes, welfare |

*Not exhaustive list of Canadian consular services.*
We CAN

• Replace a passport
• Provide a list of doctors or hospitals
• Contact friends or family of someone (with their consent) who requires assistance, e.g. accident or detention
• In countries where funeral homes exist, help identify a funeral home with experience in international funeral arrangements to assist in the repatriation of a loved one's remains back to Canada.
• Ask Canadian police to notify next of kin in case of a death abroad

We CANNOT

• Represent Canadians in legal matters, post bail, pay fines or legal fees
• Investigate a crime or death
• Seek preferential treatment for Canadians
• Pay for hotel, medical, travel or other expenses
• Get someone out of prison
• Take custody of a child
• Accept mail on behalf of a client
• Assist with job hunting

*Not exhaustive list of Canadian consular services.*
TRAVEL ADVICE AND ADVISORIES
TRAVEL.GC.CA

The Government of Canada’s official advice on situations and safety and security trends that may affect your safety and well-being abroad

Make sure you check twice:
once when you are planning your trip, and again shortly before you leave

The decision to travel is your choice and you are responsible for your personal safety abroad

- Exercise normal security precautions
- Exercise a high degree of caution
- Avoid non-essential travel (ADVISORY)
- Avoid all travel (ADVISORY)
RESPONSE TO COVID-19

Official Global Travel Advisories

Avoid non-essential travel outside of Canada and avoid all cruise ship travel until further notice.

Many countries continue to have strict travel restrictions in place, and the availability of options for international transportation remain limited. As a result you may have difficulty returning to Canada. While some countries are partially opening their borders, we continue to advise against non-essential travel outside of Canada. We also continue to advise that you avoid all cruise ship travel until further notice.
Consular help for Canadians outside Canada during the COVID-19 pandemic

To protect the health and safety of Canadians, our consular staff is ready to help 24/7 by email, phone or other electronic means.

**Contact us:**
- **by phone:** +1 613 996 8885 (collect calls are accepted, where available)
- **by email:** sos@international.gc.ca

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Travel smart, travel safe

The government of Canada’s role
Provide up-to-date information and advice
Provide emergency assistance and consular services

The traveller’s role
Prepare for safe and responsible travel
Read up, Register and Reach us
Travel and tourism

Information on how to have a safe and enjoyable journey whether you are travelling in Canada or abroad.

Follow: Twitter Facebook Instagram

Coronavirus disease (COVID-19)

Official travel advisories are in effect. Avoid non-essential travel outside Canada and avoid all travel on cruise ships until further notice.
Check the Pandemic COVID-19 travel health notice.
Check our COVID-19 safety and security advice for Canadians abroad.
If you need financial help to return to Canada, check COVID-19: Financial help for Canadians outside Canada.

Returning to Canada? Reduce wait times and limit contact at the border by using the ArriveCAN app (available on iOS and Android) to provide mandatory information.

Services and information

Travel Advice and Advisories
Official Government of Canada travel information
Select a destination

Canadian attractions, events and experiences
Free admission for youth 17 and under to Canada's national parks and historic sites. Discover Canada's museums and enjoy unforgettable experiences.

Travel abroad

Most requested
- COVID-19: Your safety and security outside Canada
- Travel Advice and Advisories
- Recommended consent letter for children travelling abroad
- Canada - U.S. border wait times
Read the Travel Advice and Advisories

- Risk Level(s)
- Safety and security
- Safety and security/Entry/exit requirements (COVID-19 related restrictions)
- Health Laws and culture
- Natural disasters and climate
- Assistance

**Brazil**

**Last updated:** June 22, 2020 12:13 ET

**Still valid:** July 15, 2020 13:56 ET

**Latest updates:** Editorial change.

<table>
<thead>
<tr>
<th>Risk level (s)</th>
<th>Safety and security</th>
<th>Entry/exit requirements</th>
</tr>
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</table>

**Entry/exit requirements**

**Flight options**

Flight options are scarce. Most airlines have suspended flights in and out of Brazil.

Contact your airline or tour operator regarding your travel plans.

**COVID-19 - Entry, exit and transit restrictions and requirements**

In an attempt to limit the spread of coronavirus disease (COVID-19), most governments have implemented special entry and exit restrictions and requirements for their territory. Consider even your transit points, as many destinations have implemented strict transit rules which could disrupt your travel.

Before travelling, verify if the local authorities of both your current location and destinations have implemented any specific restrictions or measures related to this situation.
Registration of Canadians Abroad

Help us reach you in an emergency!

• Free and easy
• Confidential
• Mobile-friendly
Say Yes to Travel Insurance!

Consult the travel insurance factsheet to know:

• Why you need travel insurance
• How much coverage is needed
• Where to get travel insurance

Know the effects that traveling during the COVID-19 pandemic might have on your insurance coverage

Read the fine print!

More on Travel.gc.ca/insurance
Subscribe to Updates on COVID-19

Canada.ca: Get updates on COVID-19

For comprehensive COVID-19 updates please visit: Canada.ca/coronavirus
Stay Connected

Facebook – @TravelGoC
Twitter – @TravelGoC
Travel Smart mobile app – travel.gc.ca/mobile
Travel Updates – travel.gc.ca/subscribe
RSS feedFs – travel.gc.ca/rss
COVID-19 Updates – Get Updates on Covid-19 Canada.ca
Thank You
Canada Border Services Agency

Denis R. Vinette
Vice-President, Travellers Branch
Canada Border Services Agency

Overview of the operations at the
Canada Border Services Agency in the
midst of COVID-19
Session description

The Canada Border Services Agency (CBSA) will provide an overview of operations at the border in the COVID-19 environment, including restrictions and requirements at the land and air borders; highlight the public health requirements relevant to travellers including use of the ArriveCAN mobile app, and briefly speak to possible future border innovations.
COVID-19 – The Path to Today

- China reports cluster of cases of pneumonia in Wuhan, China (Dec 31/19)
- Novel coronavirus confirmed (Jan 7)
- Screening measures - 3 main airports (Wuhan) (Jan 22)
- Screening measures - 10 main airports (Hubei) (Feb 1)
- Hubel Contact Tracing Launched (Feb 17)
- Screening measures - land, rail and ferry PoEs (Hubei & Iran) (Mar 6)
- All travelers asked symptom based question, required to submit contact info if symptomatic, and acknowledge self-isolation (Mar 16)
- Non-U.S. Travel Restrictions in effect (Mar 22)
- 200 random compliance and monitoring traveler information collected (Mar 25)
- Expansion of contact tracing information for all travelers subject to EO (Mar 31)
- Immediate Family Exemption to purpose of travel test (June 2)
- Jan 7 - Travel Health Notice issued for Wuhan
- Jan 20 - Human-to-human transmission confirmed
- Jan 29 - Screening measures - 3 main airports (Hubei)
- Feb 8 - Screening measures - all airports (Hubei)
- Mar 4 - Screening measures - all airports (Hubei & Iran) and contact tracing Iran
- Mar 12 - Screening measures (Hubei, Iran & Italy) and contact tracing Italy
- Mar 21 - U.S. Travel Restrictions in effect
- Mar 25 - Mandatory self-isolation requirement and acknowledgement of self-isolation
- Mar 29 - Lookouts for potential compliance with EO implemented
- April 16 - Mandatory quarantine/ isolation and non-medical face covering requirement
- July 17 - Travel restrictions still in place

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Current vs normal volumes

2019 VS. 2020 VOLUMES

<table>
<thead>
<tr>
<th>Date</th>
<th>Land 2019</th>
<th>Land 2020</th>
<th>Air 2019</th>
<th>Air 2020</th>
</tr>
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<tbody>
<tr>
<td>01-Jul</td>
<td>216,360</td>
<td>211,908</td>
<td>101,957</td>
<td>4,281</td>
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<tr>
<td>02-Jul</td>
<td>231,627</td>
<td>231,908</td>
<td>102,208</td>
<td>5,327</td>
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<tr>
<td>03-Jul</td>
<td>240,500</td>
<td>21,930</td>
<td>100,520</td>
<td>7,221</td>
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<tr>
<td>04-Jul</td>
<td>223,681</td>
<td>9,718</td>
<td>106,710</td>
<td>4,780</td>
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<tr>
<td>05-Jul</td>
<td>241,358</td>
<td>24,153</td>
<td>113,951</td>
<td>6,415</td>
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<tr>
<td>06-Jul</td>
<td>182,943</td>
<td>9,718</td>
<td>109,080</td>
<td>4,977</td>
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<tr>
<td>07-Jul</td>
<td>166,759</td>
<td>29,091</td>
<td>101,320</td>
<td>5,389</td>
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<tr>
<td>08-Jul</td>
<td>173,861</td>
<td>30,563</td>
<td>102,256</td>
<td>5,399</td>
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<tr>
<td>09-Jul</td>
<td>186,308</td>
<td>31,333</td>
<td>104,967</td>
<td>5,757</td>
</tr>
<tr>
<td>10-Jul</td>
<td>223,477</td>
<td>30,246</td>
<td>111,856</td>
<td>6,317</td>
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<tr>
<td>11-Jul</td>
<td>239,982</td>
<td>16,148</td>
<td>113,340</td>
<td>4,857</td>
</tr>
<tr>
<td>12-Jul</td>
<td>258,120</td>
<td>11,308</td>
<td>115,234</td>
<td>6,470</td>
</tr>
<tr>
<td>13-Jul</td>
<td>192,768</td>
<td>25,553</td>
<td>108,331</td>
<td>4,149</td>
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<tr>
<td>14-Jul</td>
<td>171,827</td>
<td>29,426</td>
<td>103,737</td>
<td>5,004</td>
</tr>
</tbody>
</table>
Roles of each organization - CBSA

➢ Facilitates the flow of legitimate travellers and trade
➢ Enforces more than 90 acts and regulations that keep our country and Canadians safe

CBSA during COVID-19

Since the start of the pandemic, our Border Services Officers have worked with the Public Health Agency of Canada (PHAC) to ensure that, while facilitating the flow of legitimate travel and trade, the Orders in Council are applied.

Border Services Officers (BSOs) are screening officers under the Quarantine Act and are working diligently with PHAC to ensure proper screening and referrals are made.
Roles of each organization - PHAC

The Public Health Agency of Canada (PHAC) empowers Canadians to improve their health. In partnership with others, its activities focus on:

➢ preventing disease and injuries
➢ promoting good physical and mental health
➢ providing information to support informed decision making.
➢ It values scientific excellence and provides national leadership in response to public health threats.

PHAC during COVID-19

Quarantine officers are available to Border Services Officers in person or by phone to assist with quarantine requirement and with finding quarantine facilities.
Roles of each organization - TC

Transport Canada (TC) is responsible for

➢ Transportation policies and programs
➢ Promoting safe, secure, efficient and environmentally responsible transportation.

TC during COVID-19

TC remains committed to its top priority: the safety and security of Canadians and Canada’s transportation system, as well as ensuring the continued flow of essential goods and services that Canadians need to remain healthy.

TC is working with PHAC, provincial and territorial governments, transportation industry stakeholders, and Indigenous Peoples to reduce the risk of transmission.
Engagement With Industry

➢ The CBSA engages with carriers (domestic and foreign), associations and airport authorities on a regular basis.

➢ In the current environment, the CBSA is participating along with Transport Canada and PHAC in the Air Consultative Committee (ACC) COVID Restart/Recovery Working Group.
Current Restrictions and Requirements Travelling from the U.S.

If you are a foreign national arriving from the U.S., to enter Canada, you must prove to the CBSA that you:

➢ Are travelling for a non-discretionary purpose or are only transiting or are an immediate family member (E.g., spouse/common-law partner, dependent child, parent/step-parent, guardian/tutor)

➢ Are not presenting signs or symptoms of COVID-19

➢ Have a plan to quarantine for 14 days, unless exempted

➢ The quarantine exemptions categories are Trade or Transport, Essential Services, Cross Border Worker and Medical Support.
Current Restrictions and Requirements

Travelling from any other country but the U. S.

If you are a foreign national arriving from a country other than the U.S., to enter Canada, you must prove to the CBSA that you:

➢ Are listed as being exempted from travel restrictions (including immediate family members)
  ➢ There are 23 exemptions, such as crew members, members of the Canadian Forces, some temporary foreign workers, some international students, etc.
➢ Are travelling for a non-discretionary purpose
➢ Are not presenting signs or symptoms of COVID-19
➢ Have a plan to quarantine for 14 days, unless exempted
  ➢ The quarantine exemptions categories are Trade or Transport, Essential Services, Cross Border Worker and Medical Support.
ArriveCAN mobile app

Developed in partnership with PHAC and the CBSA, it allows travellers to electronically submit mandatory information, previously only collected through the paper and web alternatives of the Traveller Contact Information Form.

The App allows travellers to input their information quickly, easily and securely upon arrival in Canada. The electronic collection method also means more physical distancing between travellers, border services and quarantine officers.

Simple to use, the App collects basic contact and travel information from travellers, as well as their location for mandatory isolation. It also asks yes or no questions related to symptoms and quarantine plans.

This mobile app speeds up the arrival process. The information can be submitted easily and securely within a 48 hours window before arriving in Canada. The app helps to:

➢ provide mandatory information that is required for the entry into Canada
➢ avoid lineups and reduce points of contact at the border
➢ provide updates on the quarantine compliance and the development of any symptoms during the 14 days after arriving in Canada
If you are travelling, get the app!
Share the message!

Access Resources Here:

https://mailchi.mp/43082c4d226f/engagement-kit-arrivecan-aaaaircarriers-jul-20

https://mailchi.mp/73620b1fad22/trousse-numrique-arrivecan-aacies-ariennes-juil-20
Considerations as number of travellers increases:

- Ensure the consistent application of the Orders in Council (OICs) as they change while the country is opening up.
- The safety and well-being of our officers and travellers is paramount and social distancing parameters have to be implemented.
- Continued collaboration with partners and stakeholders.
- COVID has changed the way we conduct our business processes and procedures; we are them to adapt to a post-COVID world.
Future Border Transformation

• Digital
• Increasingly touchless processes leveraging available data
• Built in partnership and integrated with industry
• Consistency with global partners when and where feasible
• Traveller experience focus
• Security maintained and enhanced
• Leveraging strengths and professionalism of our officers
Thank you

Agence des services frontaliers du Canada

Canada Border Services Agency
Do you have a Question?

Please submit questions to the dedicated GBTA Questions via the chat feature on Zoom.
We’re All In This TOGETHER

Thank you for Joining

Our Next Town Hall
Wednesday, August 19 @ 2pm EST
To RSVP: CLICK HERE

Connecting the people that connect the world.
Additional GBTA Resources

The following slides are resources with links to videos and web content to assist our business travel industry professionals in accessing GBTA information.

Visit us at:

gbta.org

Membership assistance at:

membercare@gbta.org
GBTA Statement on the Coronavirus

GBTA is a global association with operations on six continents and members throughout the world. We are very aware of the impact that the coronavirus (COVID-19) is having on the entire business travel and meetings industry.

GBTA will continue to monitor COVID-19 until the medical community says the virus has been contained. Our main concern is on the health and safety of our global members and program participants. We encourage our members to follow the travel restrictions set in place where they reside and if traveling, when they arrive at their destination. We encourage all to practice preventative measures such as those outlined by the Center for Disease Control and Prevention (CDC).

GBTA also encourages all members and attendees of our global events to check out the following resources to keep up to date with the coronavirus. View Now
GBTA Honorary Membership

GBTA will provide business travel professionals who have been displaced due to the impact of coronavirus and the global pandemic a GBTA Honorary Membership. This membership will be valid for 12 months or until finding employment. GBTA is committed to helping the business travel community stay connected during this challenging time.

Apply for a GBTA Honorary Membership
Business Travel Resources – Return to Travel

Canadian Re-Opening Plans Document – Province by Province

United States Re-Opening Plans Document – State by State
## Business Travel Resources – Return to Travel

<table>
<thead>
<tr>
<th>Travel Sectors</th>
<th>Reference Site/Documents</th>
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</thead>
<tbody>
<tr>
<td><strong>International Air Transport Association (IATA)</strong></td>
<td></td>
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<tr>
<td><em>5 Principles to Re-Start Travel</em></td>
<td><a href="https://www.gbta.org/Portals/0/Documents/canada/IATA-FivePrinciplesForRestartingAviation.pdf">https://www.gbta.org/Portals/0/Documents/canada/IATA-FivePrinciplesForRestartingAviation.pdf</a></td>
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<tr>
<td><strong>International Civil Aviation Association (ICAO)</strong></td>
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<tr>
<td><strong>Airlines for America (AAA)</strong></td>
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<tr>
<td><em>Fly Smart Program</em></td>
<td><a href="https://www.airlinestakeaction.com/">https://www.airlinestakeaction.com/</a></td>
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<tr>
<td><strong>Hotel Association of Canada</strong></td>
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<tr>
<td><em>Stay Safe Program</em></td>
<td>[<a href="https://www.hac">https://www.hac</a> safestay.com/](<a href="https://www.hac">https://www.hac</a> safestay.com/)</td>
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For Immediate Release

GBTA ENDORSES POSTPONEMENT OF 2020 HOTEL RFP AMID CORONAVIRUS PANDEMIC

Alexandria, VA (April 29, 2020)—The Global Business Travel Association, the voice of the business travel industry, announced today that it will endorse the postponement of the 2020 Hotel RFP until 2021 due to the coronavirus pandemic’s effect on the travel industry. This decision comes after several weeks of discussions among GBTA’s U.S and European accommodations committees, top travel buyers, suppliers, and more than 50 hotel companies representing thousands of hotels worldwide. Along with the recommended RFP postponement, GBTA encourages hotels to roll all 2020 rates for 2021.

For Full Release: CLICK HERE
GBTA resources available to our members

• Within GBTA Hub, discussions are taking place on forums regarding business travel issues. It’s a great place to hear from other members about challenges and solutions to issues you may be currently facing – are you familiar with how to use the Hub?

Navigate and Utilize the GBTA Hub (Earn 1 GTP Credit) - Watch Recording
How do I access the GBTA Hub?

You can access the hub by going to hub.gbta.org. You will need to log-in with your GBTA username and password.

Within the GBTA Hub discussions are taking place on forums regarding business travel issues. It’s a great place to hear from other members about challenges and solutions to issues you may be currently facing. Want to learn how to navigate and utilize the GBTA Hub view the training or the User Guide.

**GBTA HUB Resources**

*Navigate and Utilize the GBTA HUB Training Webinar*

*GBTA Hub User Guide*
New Forums Added to the GBTA HUB

GBTA Members can connect online and discuss current and relevant topics within the business travel industry across multiple forums with business travel buyers and suppliers.

New Forums Added:

- In the COVID-19 Forum, stay connected and discuss COVID-19 related topics with other business travel professionals.
- In the Resources from Allied Members Forum, Allied Members can post content and updates to help business travel professionals through COVID-19.

Join the conversation - [https://hub.gbta.org/home](https://hub.gbta.org/home)
GBTA has a number of resources available

- GBTA Daily News Brief. Great resource to stay current with everything that’s happening.
Are you receiving the Daily News Brief?

Log into the GBTA website main page, scroll down to the “Join Our Mailing List” section and they will be added to the mailing list. https://www.gbta.org/
GBTA is here to support you with Career and Personal Development
Earn GTP® Recertification Credits

The GTP® Recertification Program is designed as a continuum of learning and professional development. Recertification helps you stay well-versed in concepts, technology, principles, and best practices shaping the industry. GBTA Academy has released resources on Risk Management, Travel Program Administration, Data Analytics, and Buyer/Supplier Relationships.

Learn More - https://www.gbta.org/professional-development/gtp-certification/gtp-recertification
Multimedia - GBTA Industry Forum Series

- Arne Sorenson, Marriott International
- Patrick Pacious, Choice Hotels
- Robert Isom, American Airlines
- Bhart Sarin, GBTA President
- Tobias Ragge, HRS
- Gabe Rizzi, Travel Leaders Corporate
- Ariel Cohen, TripActions
- Mark Vondrasek, Hyatt Hotels Corporation
- David Kong, BWH|Hotel Group
- Tom Nealon, Southwest Airlines

View All Multimedia >>
GBTA Academy provides education for business travel professionals at every level of his/her career; whether you are new to business travel management or have decades of experience there is always a “next step” on the GBTA learning path. GBTA Academy is launching weekly webinar series to include: Current Trending Topics:

- Industry Webinar Series
- Career Development Webinars
- Personal Development Webinars

https://www.gbta.org/professional-development/programs-by-format/upcoming-webinars-and-online-trainings
Industry Webinar Series | Career & Personal Development Online Tutorials

- Managing a Prolonged Crisis 2020 and Beyond - Watch Recording
- Navigate and Utilize the GBTA Hub (Earn 1 GTP Credit) - Watch Recording
- Designing or Redefining Your Personal Brand - Watch Recording
- Leadership through Communication: Navigating the COVID-19 Crisis - Watch Recording
- Leading Remote Teams: Navigating the COVID-19 Crisis - Watch Recording
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News & Advocacy

Business Travel Has Stopped. No One Knows When It Will Come Back. Apr. 20, 2020

Global Business Travel Becomes the Latest Casualty of the Coronavirus Pandemic Apr. 8, 2020

GBTA Welcomes EU Suspension of Airport Slot Rule until 24 October 2020, to Ease Industry Crisis following the Coronavirus Pandemic Mar. 31, 2020.

Business Travel Halts Across the Globe

GBTA Signs on to Industry Requests to Congress in Key Verticals of Global Business Travel [PDF]

Business Travel Sector to Lose $820 Billion in Revenue on Coronavirus Hit: Industry Group
Resources

Government of Canada Coronavirus disease (COVID-19) in China
Travel Advice and Advisories - China
Novel Coronavirus infection: Frequently Asked Questions (FAQ)
Social media: follow @TravelGoC on Facebook and Twitter
Statement by the Minister of Health on the First Presumptive Confirmed Travel-Related Case of New Coronavirus in Canada
Statement by Foreign Affairs Minister on travel to Hubei Province in China
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