GBTA Canada Town Hall

Wednesday, May 27

We’re All In This TOGETHER

Connecting the people that connect the world.
Nancy Tudorache
Regional Vice President, Canada
GBTA

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Scott A. Solombrino
Chief Executive Officer, GBTA
GBTA Allied Leadership Council
Member
WINiT Strategic Advisory Board
Member
Town Hall Agenda

• GBTA Updates, Tools, Resources
• Highlighting Contract Clauses – What Covid-19 has brought to the forefront
• Avoiding Crisis Burnout – How to juggle remote working priorities with personal priorities
• Question Period

Direct Questions in Zoom Chat to: GBTA Questions

For Assistance: tosullivan@gbta.org
GBTA is here to support our industry, here in Canada and around the World
# GBTA Covid-19 Impact Poll Results

Semi-weekly polls track the impact of covid-19 on the business travel industry

A benchmark for the industry, GBTA's coronavirus poll receives responses from over 1,000+ companies and is widely read by media outlets, industry leaders, policymakers, trade associations, and government agencies including the Department of Commerce.

Download the results and discover key findings:

<table>
<thead>
<tr>
<th>Date</th>
<th>Poll Results</th>
<th>Key Highlights</th>
<th>Date</th>
<th>Poll Results</th>
<th>Key Highlights</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 8, 2020</td>
<td>Poll Results</td>
<td>Key Highlights</td>
<td>March 24, 2020</td>
<td>Poll Results</td>
<td>Key Highlights</td>
</tr>
<tr>
<td>March 10, 2020</td>
<td>Poll Results</td>
<td>Key Highlights</td>
<td>February 26, 2020</td>
<td>Poll Results</td>
<td>Key Highlights</td>
</tr>
<tr>
<td>February 4, 2020</td>
<td>Poll Results</td>
<td>Key Highlights</td>
<td>May 20, 2020</td>
<td>Poll Results &amp; Key Highlights</td>
<td></td>
</tr>
</tbody>
</table>
2 in 5 Companies Are Planning for a Recovery in the Next 3 Months…

Q. What is the timeframe you are planning for your post-coronavirus recovery plan? (n=1,251)

- 28% Within one month
- 18% Within 3 months
- 15% Within 6 months
- 12% Within 8 months
- 21% In 2021
- 7% Don't know

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Some Suppliers Becoming More Optimistic

How do suppliers feel about the corporate travel industry’s path to recovery?

28% are more optimistic than last week
56% feel the same as last week
17% are more pessimistic than last week

Note: Question only displayed to travel suppliers/TMCs

Q. The corporate travel industry has seen significant financial hardship as a result of the coronavirus. Compared to a week ago, how do you feel about the industry’s path to recovery? (n=494)
### Are Companies Planning to Resume Travel to...?

<table>
<thead>
<tr>
<th>Region</th>
<th>No Plans</th>
<th>Considered</th>
<th>Plan to Resume</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic</td>
<td>10%</td>
<td>45%</td>
<td>35%</td>
<td>11%</td>
</tr>
<tr>
<td>United States</td>
<td>16%</td>
<td>44%</td>
<td>28%</td>
<td>12%</td>
</tr>
<tr>
<td>Canada</td>
<td>20%</td>
<td>41%</td>
<td>24%</td>
<td>16%</td>
</tr>
<tr>
<td>Europe</td>
<td>25%</td>
<td>43%</td>
<td>16%</td>
<td>16%</td>
</tr>
<tr>
<td>All International</td>
<td>29%</td>
<td>42%</td>
<td>10%</td>
<td>19%</td>
</tr>
<tr>
<td>Latin America</td>
<td>32%</td>
<td>37%</td>
<td>11%</td>
<td>19%</td>
</tr>
<tr>
<td>Other Asia Pacific countries</td>
<td>34%</td>
<td>36%</td>
<td>11%</td>
<td>19%</td>
</tr>
<tr>
<td>China</td>
<td>36%</td>
<td>34%</td>
<td>11%</td>
<td>19%</td>
</tr>
</tbody>
</table>

### Will Travel Resume Within...?

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Domestic Travel</th>
<th>International Travel</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-3 months</td>
<td>58%</td>
<td>18%</td>
</tr>
<tr>
<td>6-8 months</td>
<td>24%</td>
<td>46%</td>
</tr>
<tr>
<td>12 months or longer</td>
<td>3%</td>
<td>12%</td>
</tr>
<tr>
<td>Unsure</td>
<td>15%</td>
<td>23%</td>
</tr>
</tbody>
</table>

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Regional Direct Talk
Next Call: June 3
Eastern Region Call: 2pm EST
Western Region Call: 2pm MST/1pm PST

Buyer Champions
Regional direct talks are organized and led by our volunteer Buyer Champions.

Western
Monica McKill
Manager, Air & Ground Transportation
Cenovus

Brooke Davis
Manager, Global Travel and Events
Lululemon

Eastern
Elizabeth Oliveira
Corporate Travel OMERS
Next:
GBTA Canada Town Hall Calls

Wednesday, June 10 @ 2pm EST:
TOPICS:
- Canadian Airports – How Covid-19 has transformed airport operations, procedures & protocols

Wednesday, June 24 @ 2pm EST:
- Canadian Travel Sector Updates – What’s Evolved in Hotel, Air, Ground, TMC

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A Highlight on Contract Clauses

Geoff Parsons
President
Geopar Consulting
GBTA Canada Advisory Board Member
Standard Contract Elements

Document Title – states the purpose of the contract and be placed at the top of the document for easy reference. Examples include: "Sale Agreement," "License Agreement," and "Purchase Agreement".

Preamble - used to easily show important details of the document and include the name of the agreement, the date of execution, and the involved parties. When businesses are the parties, the type of organization or entity will be listed.

Parties - in a business contract, the first section will show the parties involved. Example, a small business is hiring a consulting firm, the contract will show that the small business is paying for this particular service and is identified as the “Buyer” and the consulting firm is listed as the service company or “Supplier”.

Recitals – are an optional form that may be included to include background information to the agreement. Recitals can be a valuable resource for contract interpretation and may provide terms that show intent on the part of the parties.

Agreement - is a general statement of what is expected of the service or provider to fulfill the contract. It is legally called the consideration and is usually only a sentence or two in length.
Essential Provisions of an Enforceable Contract

Capacity - this refers to each party's ability to understand the terms of the contract
Offer - all essential elements are listed
Acceptance - agreement to the terms is communicated
Competent Parties - both parties are competent to enter into a contract
Lawful Subject Matter - the contract does not violate any laws
Mutuality of Obligation - both parties have a common intention
Consideration - this refers to the contract price, which is not always monetary
Agreement – a "meeting of the minds" should indicate a mutual agreement
Legality – a contract can become void if either party acts in an illegal fashion
Common Contract Clauses

**Time is of the Essence** – this type of clause places a requirement and emphasis on the fact that the parties of the contract must complete their obligation under the contract on time. If either party fails to perform *timely* it is considered a material breach of the contract.

**Indemnification** – generally, protects one of the parties in a contract from liability; where the other party agrees, to cover the costs and defend the protected party from *liability* for agreed upon claims. An indemnification clause, *allocates the risks* in the contract.

**Limitations on Liability** – attempts to minimize, define, or eliminate the liability of a party under a contract in the event of a loss or claim. Generally it will limit the amount and types of relief and/or damages that a party may be responsible for if a claim is made.

**Limitations on Warranty** – attempts to limit the remedies or redress available to a contracting party if the product is defective.

**Waiver** – generally, states that a parties’ failure to enforce certain rights under a contract on an occasion, whether intentionally or unintentionally, does not act as waiver to prevent that party from exercising those same rights under the contract, at a later date.
Enforcement Clauses

• Enforcement clauses relate to how each party’s promises or obligations under the contract are enforced.
• Failure to abide by one or more terms of the contract, enforcement clauses state what the consequences will be.
• Enforcement clauses may include:
  • **Choice of Law/Choice of Forum Clause** - provides for what state’s/province’s contract law applies if a party files for breach of contract. Parties may reside in different states/provinces with different contract laws; having this provision allows both parties to know what set of laws will be used to resolve the dispute. Another, related enforcement clause is known as a choice of forum clause states what jurisdiction (i.e., state, province or country) any litigation must take place in.
  • **Mediation/Arbitration Clause** - may state in the event of a dispute, the parties go through mediation and/or arbitration before either can file a lawsuit. The clause may state that the parties must settle the dispute under arbitration. Clauses that require arbitration may be contrary to a state’s/province’s public policy and as such, a court may find that they are void (without effect).
  • **Statute of Limitations Clause** - states the amount of time a party has to file a lawsuit in the event of a breach. Each state/province has its own statute of limitations for breach of contract lawsuits. Many states/provinces allow for parties to a contract to agree to a shorter period than the state's/province's own statute. In other states/provinces, such clauses violate state/provincial law and courts will not enforce them.
Execution Clauses

• Execution clauses define how a party is to perform its part of the agreement
• Execution clauses may include:
  • **Time of Performance Clause** - indicates the time frame in which a party must fulfill its contractual obligations. Some contracts provide a specific time frame, such as two weeks others use the phrase “Time is of the Essence” to define the time frame. A party may sue under this clause for losses incurred by the delay. Usually, however, a court will not penalize a party for failure to strictly observe the clause, provided that party made a reasonable effort to do so.
  • **Non-Waiver Clause** - If a contract calls for performance on a series of occasions (such as a contract calling for monthly installment payments), it is possible that a party will not perform on one of those occasions, such as missing a monthly payment. The other party, to preserve its rights to file a lawsuit in the event of an additional episode of non-performance, may insist on including a non-waiver clause. This states that waiver of performance in one instance does not prevent the non-breaching party from insisting on regular performance going forward.
  • **Force Majeure Clause** - the term “force majeure” is a French phrase that translates to “superior force”. It sets forth conditions under which a party is not obligated to perform under the contract, due to circumstances beyond its control. Such circumstances include natural disasters, terrorism, pandemics, and war.
Interpretation Clauses

• Interpretation clauses cover what legal principles will be used to interpret an agreement that is ambiguous or that contains contradictory language.

• Interpretation clauses may include:
  
  • **Merger Clause** - sometimes referred to as a “final agreement clause,” provides that the terms of the current contract are the final, agreed-upon terms, and that these terms take precedence over contrary terms in prior agreements.
  
  • **Course of Dealing Clause** - to avoid ambiguity as to how the contract should be performed, parties may agree in the event of a dispute over an ambiguous phrase, the court may look at the course of prior dealings between the parties to determine what the ambiguity “means.”
  
  • **Course of Performance Clause** - states that a court must look at the parties’ conduct after the contract is executed, to resolve ambiguities.
  
  • **Trade Usage Clause** – states the parties agree that, to resolve ambiguity, the court will look at how businesses in the same type of commerce or trade use the ambiguous terms.
Timing and Performance Clauses

- **Statute of Limitations Clause** - defines the time frame, applied by law or agreed to by the parties, within which a claim must be filed to be valid.

- **Time Limitation Clause** - like a statute of limitations clause, sets the time frame within which a claim must be made if a specific action or event occurs.

- **Time of Performance Clause** - designates the time frame within which performance must occur. If performance does not occur within that time then the non-performing party has breached the contract. If no specific time is designated, performance must occur within a reasonable amount of time.

- **Force Majeure Clause** - states that a party is able to delay or terminate performance under a contract, when a situation or circumstance arises that is out of the party’s control and would make performance, impossible, impracticable, illegal or otherwise inappropriate.

- **Termination Clause** - delineates the circumstances under which the contract may be terminated.
Contract Rights Clauses

• **Assignment Clause** - transfers all, or particular, rights from the assignor to the assignee. It assigns the assignee with any obligations connected to the right(s).

• **Confidentiality or Nondisclosure Clause** - guarantees that particular commercial information, trade secrets or intellectual property that is received or acquired will not be disclosed without permission of the other party. This clause can also guarantee the opposite effect allowing particular information or data to be distributed to whomever the party would like or specify particular individuals or companies that the information can be given to.

• **Consideration Clause** - lays out what a party must do, or not do, in order to enter into an agreement. This action or inaction is called consideration. Consideration is usually payment. Without consideration, there is no contract.

• **Severability or Savings Clause** - states that if a clause in a contract is found to be invalid or otherwise unenforceable by a court, the invalid clause does not cause the entire contract or the other clauses in the contract to be invalid or unenforceable.
Remedies and Damages

- **Liquidated Damages Clause** - designates the amount of money that the non-breaching party may collect from the breaching party as compensation for a specific breach. Liquidated damages clauses must be reasonable or a court will not enforce it.

- **Non-Waiver Clause** – if this clause is included in a contract, then the party who included it does not waive their full contract rights, even if they accept non-compliant performance from the other party.

- **Arbitration Clause** - requires legal disputes to be resolved through an arbitration process.

- **Attorney’s Fees Clause** - requires the losing party to pay for the winning party’s attorney’s fees. Sometimes this clause will include other litigation costs as well.

- **Indemnification Clause** - states that one party promises to reimburse, pay for, the other party’s costs for specific types of damages, claims, or losses that may occur.
COVID-19 and Force Majeure Clauses

• Force Majeure Clauses are contractual clauses which alter parties' obligations and/or liabilities under a contract when an extraordinary event or circumstance beyond their control prevents one or all of them from fulfilling those obligations.

• Such clauses may have a variety of consequences, including: excusing the affected party from performing the contract in whole or in part; excusing that party from delay in performance, entitling them to suspend or claim an extension of time for performance; or giving that party a right to terminate.

• Events such as war, terrorism, earthquakes, hurricanes, acts of government, plagues or epidemics. When a term such as epidemic, or pandemic, has been used in the contract language it clearly covers a pandemic such as COVID-19.

• An act of government occurs where a government body has imposed travel restrictions, quarantines, or trade embargoes, or has closed buildings or borders, however the position is less clear where the government makes recommendations rather than makes orders using legal powers.

• Where no relevant event is specifically mentioned, it is a question of interpretation of the clause whether the parties intended such an event to be covered. This involves considering whether the list of events included was intended to be exhaustive or non-exhaustive. Unless specific words are used to suggest that a list is non-exhaustive, it can be difficult to argue that parties who set out a list of specific events but did not include a particular event, such as an epidemic, nonetheless intended that event to be covered.
COVID-19 and Force Majeure Clauses

• Given the unprecedented nature of the COVID-19 outbreak and/or the actions of governments around the world in response to the pandemic, it is likely that this pandemic would constitute a force majeure event under many force majeure clauses.

• However, just because a force majeure event has occurred does not necessarily mean that the parties will be protected from liability for failing to perform or delay in performance.

• Even if the COVID-19 pandemic or a related consequence such as government action is a type of event covered by the force majeure clause in question, the next consideration is the impact of the event on the affected party's ability to perform its contractual obligations.

• It is common for force majeure clauses to specify the impact that the event or circumstances in question must have in order for the clause to be triggered having either "prevented", "hindered" or "delayed" performance.

• A party seeking to rely on a Force Majeure clause in a contract must also show that:
  • the force majeure event was the cause of the inability to perform or delayed performance;
  • their non-performance was due to circumstances beyond their control; and
  • there were no reasonable steps that they could have taken to avoid or mitigate the event or its consequences.
That’s a Highlight on Contract Clauses
Thank You!
Avoiding Crisis Burnout
How to Juggle Remote Work Priorities and Personal Priorities

Michael Levitt
Chief Burnout Officer
Breakfast Leadership, Inc.
Michael@breakfastleadership.com
What Is Burnout?
What Is Burnout?

Burnout is a state of prolonged
- Emotional
- Physical
- Mental
- Exhaustion, coupled with
  - Excessive and prolonged STRESS
What Is Burnout?

Burnout occurs when you are

- Emotionally drained
- Overwhelmed
- Unable to meet constant demands
5 Signs of Burnout

Poor Sleep
Lost Motivation
Increased Mistakes & Poor Memory
Struggling To Make Decisions
Irritable
How Does Burnout Occur?
How Does Burnout Occur?
How Does Burnout Occur?

Working Long Hours
Countless Zoom/Skype Calls
How Does Burnout Occur?

Work demands and Home Demands

All
At
ONCE!
How Does Burnout Occur?

Stress from all angles (remote work, family, friends, environment, finances, COVID-19, etc)
COVID-19 And Work vs. Home Priorities
COVID-19 And Work vs. Home Priorities

Work Projects vs. Homework

Zoom meetings vs. Meal Time

Replying to Emails After Hours vs. Home Activities

Pets Wondering Why You’re Still Here
How Can You Reduce Burnout Quickly?
How Can You Reduce Burnout Quickly?

Restful Sleep
Eat Healthier (What Works For You)
Prioritize Your Self-Care **FIRST**
Do 2-3 things EVERY WEEK That You LOVE To Do
How Can You Reduce Burnout Quickly?

Reconnect With Your Goals
Get Active
Boundaries Around Your Time
What Are Boundaries?

Mental
Emotional
Physical
Spiritual
Sexual
Material
Money
No Boundaries? These Will Fall
A Year of Worst Case Scenarios
Bucket List

What are the favorite things, experiences, activities in your life, that bring you joy and happiness?
Bucket List

Take a few minutes and list out your favorite things, experiences and activities on the left side of a sheet of paper.
Bucket List

On the right side of the paper, write down the last date you experienced or performed those favorite things.
Bucket List

OUCH!
Key Takeaways To Prevent Burnout

Have Boundaries Conversations With Your Employer and Family While Working From Home (WFH)

Set An Alarm To Signal The End of Your Workday ala Fred Flintstone

Track Your Interruptions Throughout The Day

Cell Phone Notifications...Turn them OFF!
Do you have a Question?

Please submit questions to the dedicated GBTA Questions via the chat feature on Zoom.
We’re All In This TOGETHER

Thank you for Joining

Our next Town Hall dates
Wednesday, June 10 - 2pm EST
Wednesday, June 24 - 2pm EST
To RSVP: CLICK HERE

Regional Direct Talk – Travel Buyer-Only Call
Wednesday, June 3
For More Information: CLICK HERE

Connecting the people that connect the world.™
Additional GBTA Resources

The following slides are resources with links to videos and web content to assist our business travel industry professionals in accessing GBTA information.

Visit us at:
gbta.org

Membership assistance at:
membercare@gbta.org
GBTA Statement on the Coronavirus

GBTA is a global association with operations on six continents and members throughout the world. We are very aware of the impact that the coronavirus (COVID-19) is having on the entire business travel and meetings industry.

GBTA will continue to monitor COVID-19 until the medical community says the virus has been contained. Our main concern is on the health and safety of our global members and program participants. We encourage our members to follow the travel restrictions set in place where they reside and if traveling, when they arrive at their destination. We encourage all to practice preventative measures such as those outlined by the Center for Disease Control and Prevention (CDC).

GBTA also encourages all members and attendees of our global events to check out the following resources to keep up to date with the coronavirus. View Now
GBTA ENDORSES POSTPONEMENT OF 2020 HOTEL RFP AMID CORONAVIRUS PANDEMIC

Alexandria, VA (April 29, 2020)—The Global Business Travel Association, the voice of the business travel industry, announced today that it will endorse the postponement of the 2020 Hotel RFP until 2021 due to the coronavirus pandemic’s effect on the travel industry. This decision comes after several weeks of discussions among GBTA’s U.S and European accommodations committees, top travel buyers, suppliers, and more than 50 hotel companies representing thousands of hotels worldwide. Along with the recommended RFP postponement, GBTA encourages hotels to roll all 2020 rates for 2021.

For Full Release: CLICK HERE
GBTA resources available to our members

- Within GBTA Hub, discussions are taking place on forums regarding business travel issues. It’s a great place to hear from other members about challenges and solutions to issues you may be currently facing – are you familiar with how to use the Hub?

Navigate and Utilize the GBTA Hub (Earn 1 GTP Credit) - Watch Recording
How do I access the GBTA Hub?

You can access the hub by going to hub.gbta.org. You will need to log-in with your GBTA username and password.

Within the GBTA Hub discussions are taking place on forums regarding business travel issues. It’s a great place to hear from other members about challenges and solutions to issues you may be currently facing. Want to learn how to navigate and utilize the GBTA Hub view the training or the User Guide.

GBTA HUB Resources

Navigate and Utilize the GBTA HUB Training Webinar
GBTA Hub User Guide
New Forums Added to the GBTA HUB

GBTA Members can connect online and discuss current and relevant topics within the business travel industry across multiple forums with business travel buyers and suppliers.

New Forums Added:

• In the **COVID-19 Forum**, stay connected and discuss COVID-19 related topics with other business travel professionals.

• In the **Resources from Allied Members Forum**, Allied Members can post content and updates to help business travel professionals through COVID-19.

Join the conversation - [https://hub.gbta.org/home](https://hub.gbta.org/home)
GBTA has a number of resources available

- GBTA Daily News Brief. Great resource to stay current with everything that’s happening.
Are you receiving the Daily News Brief?

Log into the GBTA website main page, scroll down to the “Join Our Mailing List” section and they will be added to the mailing list. https://www.gbta.org/
GBTA is here to support you with Career and Personal Development
Webinar - Managing a Prolonged Crisis 2020 and Beyond

Watch Recording
Earn GTP® Recertification Credits

The GTP® Recertification Program is designed as a continuum of learning and professional development. Recertification helps you stay well-versed in concepts, technology, principles, and best practices shaping the industry. GBTA Academy has released resources on Risk Management, Travel Program Administration, Data Analytics, and Buyer/Supplier Relationships.

Learn More - https://www.gbta.org/professional-development/gtp-certification/gtp-recertification
Multimedia - GBTA Industry Forum Series

- Arne Sorenson, Marriott International
- Patrick Pacious, Choice Hotels
- Robert Isom, American Airlines
- Bhart Sarin, GBTA President
- Tobias Ragge, HRS
- Gabe Rizzi, Travel Leaders Corporate

- Ariel Cohen, TripActions
- Mark Vondrasek, Hyatt Hotels Corporation
- David Kong, BWH|Hotel Group
- Tom Nealon, Southwest Airlines

View All Multimedia >>
GBTA Academy Webinars and Online Training Today

GBTA Academy provides education for business travel professionals at every level of his/her career; whether you are new to business travel management or have decades of experience there is always a “next step” on the GBTA learning path. GBTA Academy is launching weekly webinar series to include: Current Trending Topics:

- Industry Webinar Series
- Career Development Webinars
- Personal Development Webinars

https://www.gbta.org/professional-development/programs-by-format/upcoming-webinars-and-online-trainings
Industry Webinar Series | Career & Personal Development Online Tutorials

- Managing a Prolonged Crisis 2020 and Beyond - Watch Recording
- Navigate and Utilize the GBTA Hub (Earn 1 GTP Credit) - Watch Recording
- Designing or Redefining Your Personal Brand - Watch Recording
- Leadership through Communication: Navigating the COVID-19 Crisis - Watch Recording
- Leading Remote Teams: Navigating the COVID-19 Crisis - Watch Recording
- COVID-19 and the Hospitality Industry: Priorities and Action Steps for Human Resources - Watch Recording
- Managing Workplace Conflict: Navigating the COVID-19 Crisis - Watch Recording

View Upcoming Industry Webinars, Career & Personal Development Online Tutorials
GBTA Honorary Membership

GBTA will provide business travel professionals who have been displaced due to the impact of coronavirus and the global pandemic a GBTA Honorary Membership. This membership will be valid for 12 months or until finding employment. GBTA is committed to helping the business travel community stay connected during this challenging time.

Apply for a GBTA Honorary Membership
For Updates on GBTA Conference 2020 – Toronto please visit:
Canadaconference.gbta.org

For GBTA Canada Updates please visit our website for the latest information:
gbta.org/Canada
Post and Search Business Travel Jobs via GBTA Career Centre

Search jobs, post your resume and access resources to help your job search including a complimentary resume review and job search resource center.

If you are an employer, there are opportunities to post your job description and access thousands of qualified business travel professionals.

View jobs - https://jobs.gbta.org/
News & Advocacy

Business Travel Has Stopped. No One Knows When It Will Come Back. Apr. 20, 2020

Global Business Travel Becomes the Latest Casualty of the Coronavirus Pandemic Apr. 8, 2020

GBTA Welcomes EU Suspension of Airport Slot Rule until 24 October 2020, to Ease Industry Crisis following the Coronavirus Pandemic Mar. 31, 2020.

Business Travel Halts Across the Globe

GBTA Signs on to Industry Requests to Congress in Key Verticals of Global Business Travel [PDF]

Business Travel Sector to Lose $820 Billion in Revenue on Coronavirus Hit: Industry Group
Resources

Government of Canada Coronavirus disease (COVID-19) in China
Travel Advice and Advisories - China
Novel Coronavirus infection: Frequently Asked Questions (FAQ)
Social media: follow @TravelGoC on Facebook and Twitter
Statement by the Minister of Health on the First Presumptive Confirmed Travel-Related Case of New Coronavirus in Canada
Statement by Foreign Affairs Minister on travel to Hubei Province in China
GBTA has rescheduled GBTA Convention to November 7 – 11, 2020.
Thank You for Being a Part of OUR Global Business Travel Association