We’re All In This TOGETHER

GBTA Canada Town Hall

Wednesday, April 7 @ 2pm EST

Connecting the people that connect the world™
Nancy Tudorache
Regional Vice President, Canada
GBTA

Phone: 416-840-6128    E-mail: ntudorache@gbta.org
Town Hall Agenda

• GBTA Updates

• Canadian Aviation Sector Update: Mike McNaney, President & CEO, National Airline Council of Canada

• Canadian Air Transport Security Authority (CATSA): Rhoda Boyd, General Manager, Communications

• Global Affairs Canada: Rachelle Prévost, Outreach Officer, Consular Communications and Outreach
GBTA Canada Town Halls are Recorded
and available on our website gbta.org/canada

For assistance during the town hall, please e-mail
Swati Ettrick, Program Manager, GBTA Canada:
settrick@gbta.org

Do you have a Question?
Please submit questions to the dedicated Q&A box on Zoom.
Questions will be answered only if time permitting.
Connecting the people that connect the world.™
GBTA Canada Initiatives in 2021

gbta.org/canada

**Webinars**
- March 11: CA Risk Committee
- April 22: CA Technology Committee
- June 17: CA DE&I
- August 26: CA Accommodations Committee
- October 28: CA Transportation Committee
- December 9: CA Meetings & Events Committee

**Direct Talk Buyer-Only Forums**
- March 9
- April 14
- June 30
- October 14
- November 10
- December 14

**Canadian Town Hall**
- Feb 24
- April 7
- June 23
- November 3

**Listening Tour**
- March 29: Eastern Canada
- March 31: Western Canada

**Canadian Conference**
- September 20 & 21: GBTA Conference 2021 – Toronto
  Sheraton Toronto Centre Hotel

**Ready. Safe. Travel. Training Program**
- May 5, 12, 19, 26: 4-week Virtual Training Program
  Global & Regional
Coming Up in April…. gbta.org/canada

April 14
Regional Direct Talk
Building a Canadian Travel Buyer Toolkit
(Buyers Only)

April 22
Canadian Technology Committee Webinar
“How Airports in Canada are using technology to ensure a safe and healthy travel experience”
READY. SAFE. TRAVEL. TRAINING

May 2021

Become a Ready. Safe. Travel. Specialist with this 4-Week Training Program
Training that is Going Global & Regional

The *Ready. Safe. Travel. Training Program* by GBTA, is intended to be an industry-wide program, run virtually for a 4-week duration.

The purpose is to unite, educate and engage all levels of the business travel industry, buyers and suppliers alike, with a curated content that delivers essential information to help transition business travel & meetings and its practices beyond the pandemic.

The learning objectives will be designed around prior experiences, principles, emerging tools, government regulations, and supplier advancements that are all important to the future of business travel.
4-Week Program

Become a *Ready. Safe. Travel. Specialist*

4 weeks, every Wednesday for 3 hours per week of sessions.

Each week’s session content to be separated into key topics that have tangible deliverables and learning objectives to support each week’s focus domain of *Ready. Safe. & Travel.*

- The program will alternate between a Global audience and content to a more Regionalized market-specific audience and content. **Regional breakdown: Canada, USA, Europe, LATAM**
- A knowledge check quiz will be issued following each of the first 3-week’s sessions, to be completed within 24 hours
Priced appropriately and affordably to support the global business travel and meetings industry during this difficult period.

GBTA’s goal is to have mass global involvement in this program, to further unite our industry, helping to progress through and beyond the pandemic. By restoring confidence, delivering knowledge and critical resources, we will help strengthen all aspects of the travel ecosystem.

**Price**

Price covers all four education sessions.

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<tr>
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<th>Buyer/Supplier</th>
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<tbody>
<tr>
<td>GBTA Member</td>
<td>$125 USD</td>
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<tr>
<td>Nonmember</td>
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$25 OFF
Promo Code CARST2021 (valid until Apr 30)
GBTA Canada Exciting News!

GBTA Canada Expands our Canadian Government Relations and Advocacy Position

- Ontario Provincial Tourism Economic Recovery Ministerial Taskforce
- Advocacy Firm: Invictus Corporate Affairs
  - Strengthening a GBTA Canada stakeholder network
  - Restoring confidence in business travel within government and corporate Canada
  - Differentiating business travel from leisure travel, and emphasizing the importance of business travel as essential travel to the Canadian economy, within all levels of government
  - Continue to elevate GBTA Canada’s efforts and presence to further become a trusted advisor to policy makers
Joining GBTA Canada’s Government Relations Efforts

Fittipauld Lourenco

Matthew Henley
Canadian Aviation Sector

Mike McNaney
President & CEO
National Airlines Council of Canada

NACC
National Airlines Council of Canada
COVID-19: Changes at CATSA Checkpoints

Rhoda Boyd
General Manager, Communications
Canadian Air Transport Security Authority (CATSA)
Rhoda.Boyd@catsa.gc.ca
COVID-19 response focus

• Health and safety measures
• Regulatory collaboration
Keeping travellers up to date

- Passengers informed about changes as they arise
- Latest tool: a printable infographic as a guide as we prepare for the restart of travel
Before you leave for the airport

Ensure you have a multi-layer face covering to bring to the airport.

Follow the rules for liquids, aerosols and gels. You can now bring one bottle of hand sanitizer up to 355 ml in addition to any 100 ml containers in your carry-on bag.

- Masks
  - Multi-layer, no vents, no gaiters
- Packing
  - Additional 355 ml sanitizer bottle allowed in carry-on
When you arrive at the checkpoint

- No symptoms
- Be wearing your mask when you arrive
- Sanitizer dispensers available

Do not enter the checkpoint if you exhibit known COVID-19 symptoms.

Wear a face covering.

Sanitize your hands if you can. Extra hand sanitizer dispensers have been placed at the checkpoint.
When you arrive: temperature screening

- Developed a new program within a few months
- Deployed temperature screening at almost 100 checkpoints across 15 airports

If you’re flying out of one of Canada’s 15 busiest airports, you will have your temperature taken before entering the screening line.
While in line

- Physical distancing
- Self-scanning of boarding passes
- Keep small items in your purse or carry-on
During screening

- All screening officers wear masks, face shields in some situations
- Gloves and tracing swabs changed more frequently
- Re-divest option
Checkpoint cleaning and sanitization

We have put enhanced cleaning procedures in place, including increased bin-cleaning frequency and the use of strong anti-viral cleaning products throughout the checkpoint.

- Increased bin and checkpoint cleaning
- Strong anti-viral cleaning products
- New technologies and techniques
Acrylic barriers

- CATSA Plus
  - Barriers installed at parallel divest stations and repack tables
- Standard lines
Keep current, keep in touch

- catsa-acsta.gc.ca
- Twitter, Facebook
- Mobile app for iOS and Android
Consular Services and Travel Advice for business travel during the COVID-19 Pandemic

Rachelle Prévost
Outreach Officer, Consular Communications
Global Affairs Canada
If you must travel?

• Here is what you need to know:
  • Before you go
  • While you are abroad
  • Requirements to enter Canada
Before Travelling

✓ Canadians who must travel abroad are encouraged to check restrictions and requirements relative to their destination
travel.gc.ca
Medical services and facilities

**COVID-19 - Testing facilities**

Consult the following links to find out where you can get a COVID-19 test:

- [COVID-19 testing facilities in Lazio](https://www.governo.regione.lazio.it/it/), Government of Lazio (in Italian only)
- [COVID-19 testing facilities in Lombardy](https://www.regione.lombardia.it/it/), Government of Lombardy (in Italian only)
Avoid non-essential travel outside Canada until further notice

Avoid all cruise ship travel outside Canada until further notice
Travelling during COVID-19

✓ Governments could impose strict travel restrictions suddenly

✓ International transportation options could be reduced significantly, making it difficult to return to Canada

✓ COVID-19 is a known risk and the government is not planning any further facilitated flights to repatriate Canadians
The Traveller’s Decision

✓ The decision to travel remains with the traveller’s

✓ It is up to the traveller to determine if the trip is essential

✓ We strongly advise that Canadians follow the Government of Canada's official travel advice
Registration of Canadians Abroad

Help us reach your clients in an emergency!

- Free and easy
- Confidential
- Mobile-friendly

REGISTER to receive important information abroad: Travel.gc.ca/register
Insurance

✓ Check with travel insurance provider before leaving Canada to understand the terms and conditions of coverage

✓ Please consult travel.gc.ca/insurance
Emergency Watch and Response Centre

Consular services 24/7

✓ Nearest consular office
✓ 613-996-8885 (call collect where available)
✓ Email: sos@international.gc.ca
✓ SMS: 613-209-1233
Stay Informed on COVID-19 updates

https://travel.gc.ca/travel-covid

• Travel restrictions coming in or coming back to Canada
• Travelling to and within Canada
• Leaving and while outside Canada
Mandatory Quarantine

✓ All travellers arriving to Canada must quarantine for 14 days
✓ Every traveller will need to confirm that they have a suitable place to quarantine and will be expected to make plans in advance of arriving to Canada
Use ArriveCAN to Enter Canada

- Provide required contact information
- Answer questions about your quarantine plan
- Complete COVID-19 symptom self-assessments
Flying Into Canada

- Travellers must provide proof of a negative molecular COVID-19 test prior to boarding flights bound for Canada
- Reserve a government-authorized hotel for 3 nights
- Take a COVID-19 molecular test on arrival in Canada
Driving Into Canada

✓ Travellers must provide proof of a negative molecular COVID-19 test prior to entering Canada

✓ Take a COVID-19 molecular test on day of arrival in Canada
Stay Connected

Facebook – @TravelGoC       Twitter – @TravelGoC

Travel Smart mobile app – travel.gc.ca/mobile

Subscribe to the Travel Updates – travel.gc.ca/subscribe

Get Updates on COVID-19 – canada.ca/coronavirus
Thank you!
Coming Up in April…. gbta.org/canada

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GBTA Honorary Membership

GBTA will provide business travel professionals who have been displaced due to the impact of coronavirus and the global pandemic a GBTA Honorary Membership. This membership will be valid for 12 months or until finding employment. GBTA is committed to helping the business travel community stay connected during this challenging time.

Apply for a GBTA Honorary Membership