

# GBTA Canada Webinar Series



## Future-Proofing Your Travel Risk Policy:

How Organizations Can Build Resilience Through Travel Risk Management

**Presented by: GBTA Canada Risk Committee**

11 March 2021

Connecting the people that connect the world.™





## **Nancy Tudorache**

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GBTA

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# NEW GBTA Canada Committees

## Accommodations Committee:

Chair, Stephanie Snowball, IHG  
Vice-Chair, Jodi Francks, Fairmont Hotels

## Risk Committee:

Chair, Kate King, International SOS  
Vice-Chair, Suzanne Sangiovese, Riskline

## Technology Committee:

Chair, Greg Allworth, Chrome River  
Vice-Chair, Kristen Hrycoy, SAP Concur

## Transportation Committee:

Chair, Monica McKill, Cenovus  
Vice-Chair, Marayka Wilson, United

## Meetings & Events Committee:

Chair, Joe Nishi, Meeting Encore  
Vice-Chair, Loren Christie, LC Solutions

# GBTA Canada 2021

[gbta.org/canada](https://gbta.org/canada)

## Webinars

**March 11:**  
**Risk Committee**

**April 22:**  
**Technology Committee**

**August 26:**  
**Accommodations Committee**

**October 28:**  
**Transportation Committee**

**December 9:**  
**Meetings & Events Committee**

## Direct Talks

**March 9:**  
**Canadian Buyer Toolkit**

**April 14:**  
**Canadian Buyer Toolkit**

**June 30**

**October 14**

**November 10**

**December 14**

## Town Halls

**February 24**

**April 7**

**June 23**

**November 3**

# Moderator

**Kate King**  
Account Manager  
International SOS



# GBTA Canada Risk Committee

Chair:

**Kate King**, Account Manager, International SOS

Vice-Chair:

**Suzanne Sangiovese**, Commercial & Communications Director, Riskline

**Jim Chiacchia**, Vice President, Strategic Development, FocusPoint International

**Laura Franceschini**, Vice President Global Procurement, DBRS-Morningstar

**Chris Lewis**, Vice President Business Development, Amex GBT

**Joshua Schildroth**, Director of Sales, Best Western Plus Stoneridge Inn & Conference Centre

**Michelle St-Cyr**, Travel Manager, Enercon Canada

**Jennifer Taylor**, Vice President Account Development, Boulevard Travel

# Committee Mission & Key Objectives

**Mission:** To support the Canadian business travel industry members in reducing their travel risk exposure.

## Objectives:

- Champion return to travel initiatives that balance industry growth with employee health & safety
- Develop a framework in collaboration with other committees to collect and share resources pertaining to a safe return to travel.
- Advocate for the expansion of risk management frameworks that include health and wellness, and mental health risks.
- Provide resources and thought leadership to support members in fulfilling Duty of Care obligations.
- Provide the GBTA Canada community with a Canadian perspective on global risk topics, and ensure Canadian voices are included in global initiatives.

# **Future-Proofing Your Travel Risk Policy:** How Organizations Can Build Resilience Through Travel Risk Management



# Panelist

**Brooke Davis**  
Global Travel and Events Manager  
lululemon



# Panelist

**Paul Doucet**  
Security Director – Canada  
International SOS



# Panelist

**Suzanne Sangiovese**  
Commercial & Communications Director  
Riskline



**Moderator:**

**Kate King**

Account Manager  
International SOS



**Panelists:**



**Brooke Davis**

Global Travel and Events Manager  
lululemon



**Paul Doucet**

Security Director – Canada  
International SOS



**Suzanne Sangiovese**

Commercial & Communications Director  
Riskline

# Resources

- Government of Canada  
COVID-19 Travel, Quarantine and Borders: <https://travel.gc.ca/travel-covid>
- Canadian Federation of Independent Businesses  
Tools and Resources: <https://www.cfib-fcei.ca/en/tools-resources>
- GBTA RFP Templates and Travel Risk Management Maturity Model™  
Research and Tools: <https://www.gbta.org/research-and-tools/>
- HR Help Board  
Corporate Travel Policy Template: <https://www.hrhelpboard.com/hr-policies/travel-policy.htm>

# Questions?

**Please type your questions into the Q&A box**

# GBTA Canada Technology Committee Webinar April 22 @ 2pm EST



# Thank You for Joining the GBTA Canada Risk Committee Webinar